Court Management System (CMS) Web Upgrade Project

Commission on Technology Meeting 11.20.15

City of Phoenix
Municipal Court

- Upgrade existing Court Management System from JAM to Panther Web
  - **Two** main business drivers:
    - Integration with OnBase
    - Graphical User Interface
  - Least risk, lowest cost option
  - Allows for leveraging existing technology assets
  - Minimal disruption for integration partners

City of Phoenix
Municipal Court

JAM to Panther Web CMS
Upgrade Project Phases (I-III)

- Phase I: Professional Services for Determining Platform Requirements for CMS Upgrade, stand up environment

- Phase II: Upgrade CMS from JAM to Panther web/PMC IST Developer training/OnBase integration

- Phase III: Redesign Panther Web screens to an approved PMC screen design with global standards/PMC IST Developer Training

City of Phoenix
Municipal Court

JAM to Panther Web CMS Upgrade
Project Phases (IV-VI)

- Phase IV: Active Case imaging integration with our new CMS, which will include any additional development to integrate specific active case forms/docs to view within CMS, setting up any new processes in OnBase to scan at the front counters or courtrooms, take in an on-line JSO or ATTC and add files to the OnBase database, purchase necessary hardware/software and complete the second phase of the computer room project

- Phase V: Scanning and loading all paper case files into OnBase

- Phase VI: Update and enhance disaster recovery (DR) posture to coincide with our new paperless existence

City of Phoenix
Municipal Court

Phases I, II and III

- Timeline – Jan. 2016 to Dec. 2018

- Costs – $1.9 Million *(includes professional services and *hardware/software)*

- *Questions?*

*HW for CMS was already scheduled for replacement in 2016.

City of Phoenix
Municipal Court